

# APPatient™ Application Instructions

*We have established the APPatient Application to help effectively and securely manage your healthcare information from your mobile device. The content in this document will guide you through the secure application's most frequently required functions. Should you have other questions about using the APPatient, please contact our office at 706-922-3376.*

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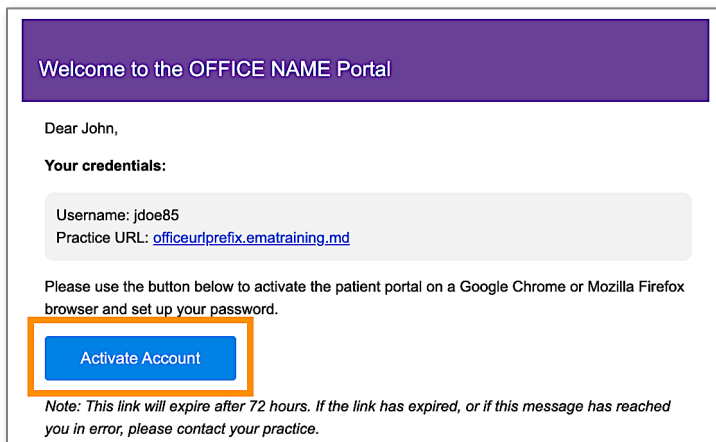
# APPatient™ Application Instructions

## Access the APPatient App

### Activate Your Patient Portal Account

An account must be activated through a web browser before you can use or access your data on the APPatient Application. Providing us with your email address will allow us to send you an email from the office that includes a link to activate your Patient Portal account.

1. Open the email from us with the subject, “Welcome to Your **Evans Dermatology** Patient Portal”.
2. The email will include your Patient Portal *Username*, *Practice URL*, and the steps for logging into the portal. The Practice URL that you will use for our office is **evansderm.ema.md**.
3. Select, **Activate Account**.



Welcome to the OFFICE NAME Portal

Dear John,

**Your credentials:**

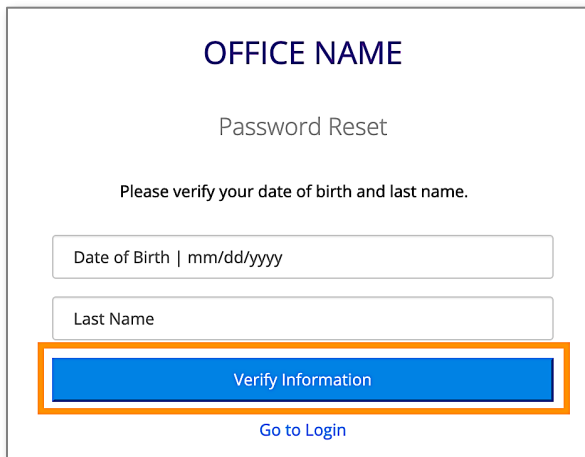
Username: jdoe85  
Practice URL: [officeurlprefix.ematrainig.md](http://officeurlprefix.ematrainig.md)

Please use the button below to activate the patient portal on a Google Chrome or Mozilla Firefox browser and set up your password.

[Activate Account](#)

Note: This link will expire after 72 hours. If the link has expired, or if this message has reached you in error, please contact your practice.

4. You will be directed to the portal website, where you will be prompted to verify your identity by entering your *Date of Birth* and *Last Name*. Once entered, select **Verify Information**.



OFFICE NAME

Password Reset

Please verify your date of birth and last name.

Date of Birth | mm/dd/yyyy

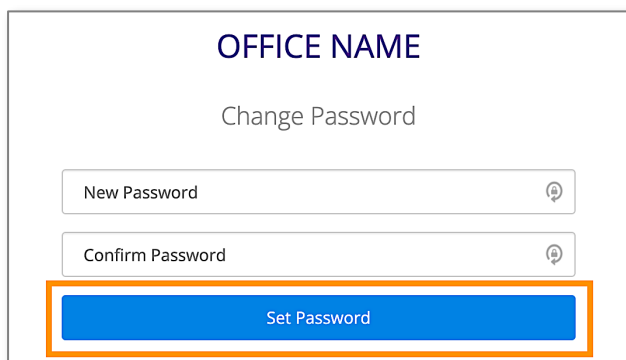
Last Name

[Verify Information](#)

[Go to Login](#)

5. You will be prompted to change your password. Once entered, select **Set Password**.

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## Download APPatient Application

After activating your Patient Portal account on a web browser, you can use our patient mobile app- APPatient. To log into APPatient, you will need your Practice URL, Username, and Password. The Practice URL that you will use for our office is [evansderm.ema.md](https://evansderm.ema.md).

1. Open the received email through your smartphone and select the provided hyperlink. If you do not have access to your email on your smartphone, go to the *App Store* and search **APPatient**.

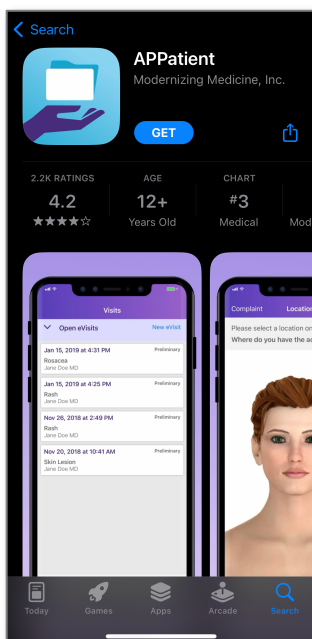


**Note:**

Our practice offers remote, clinical care through telemedicine services available in APPatient. To access telemedicine

services, you will need to activate your Patient Portal and download the APPatient mobile app.

2. This redirects you to the App Store to download the APPatient application. Select **Get** to download the application.



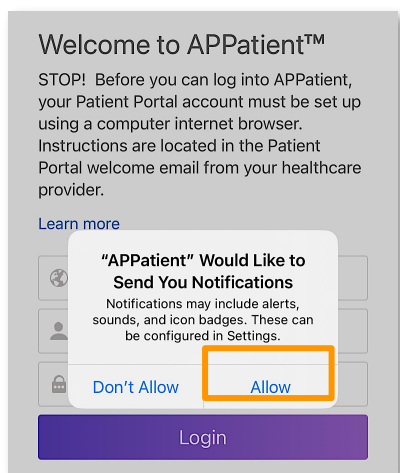
**Note:**

If the application has already been downloaded, the hyperlink will redirect you to the application.

3. You will receive a pop-up asking to Allow Push Notifications. It is highly recommended that you select **Allow** to receive push notifications for updates. If you don't allow, you will have to log into the app frequently to check for updates.



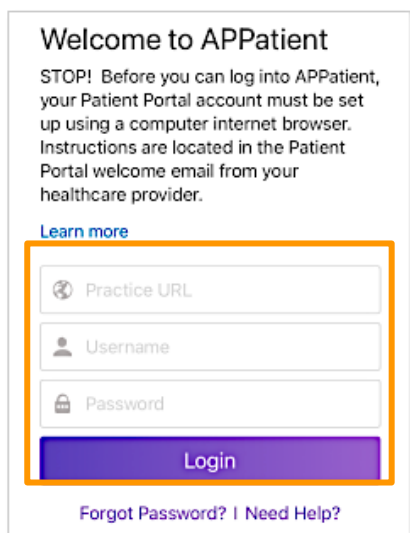
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## Log in to the APPatient App

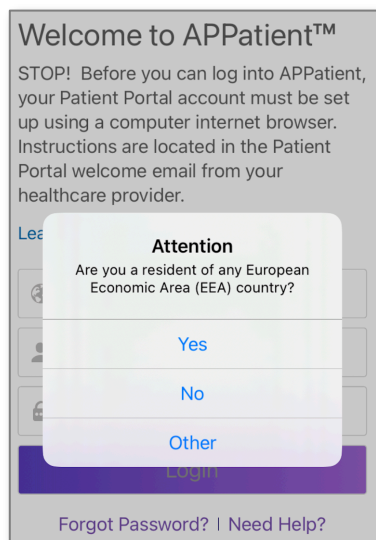
After APPatient has been downloaded, you will be able to log in to the App as needed. Follow the steps below to log in.

1. First, enter the **Practice URL**, **Username**, and **Password**. Then, select **Login**. These are the same credentials utilized when accessing the patient portal on the web browser. The Practice URL that you will use for our office is **evansderm.ema.md**.

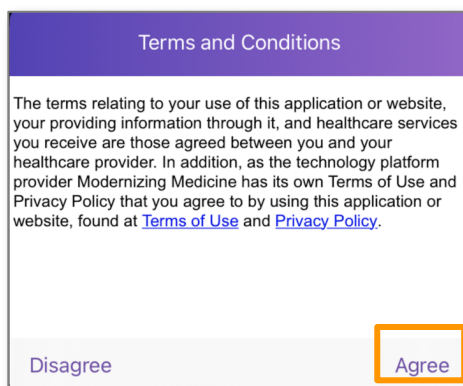


2. Upon the first login, you will be prompted to select if you are a resident of any EEA country.

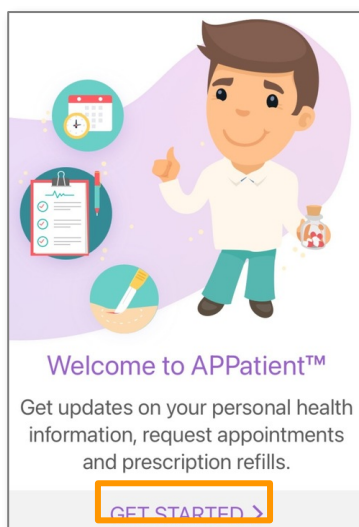
# APPatient™ Application Instructions



3. Next, select **Agree** to the Terms and Conditions to proceed.

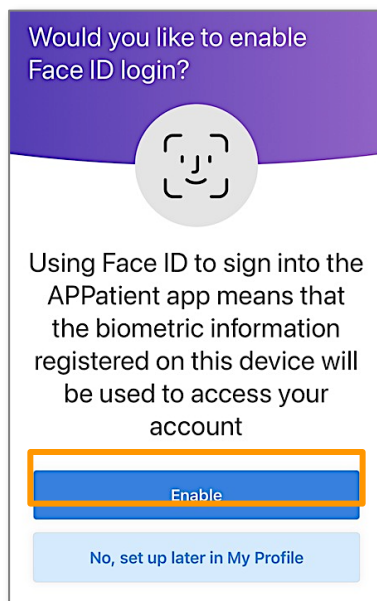
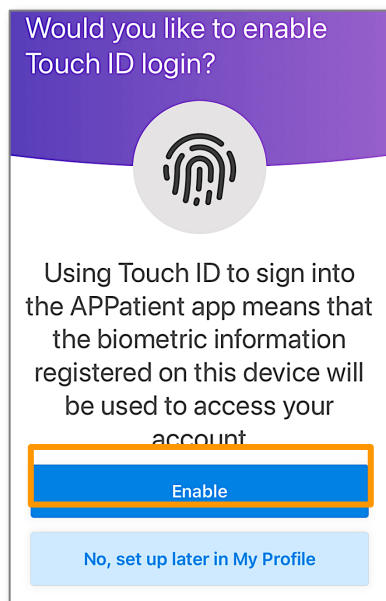


4. Welcome to APPatient! Tap **Get Started** to continue!



5. If applicable, you can enable *Touch ID* or *Face ID* capabilities.

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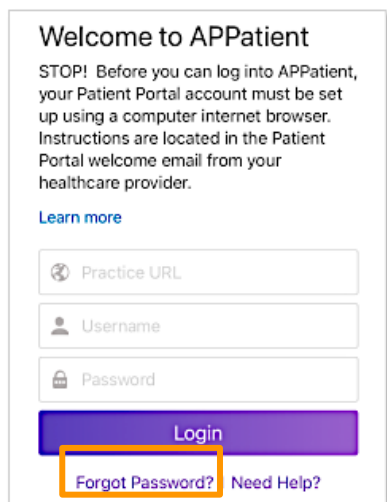


## Forgot Password

Follow these instructions if you forgot your password and need to create a new one.

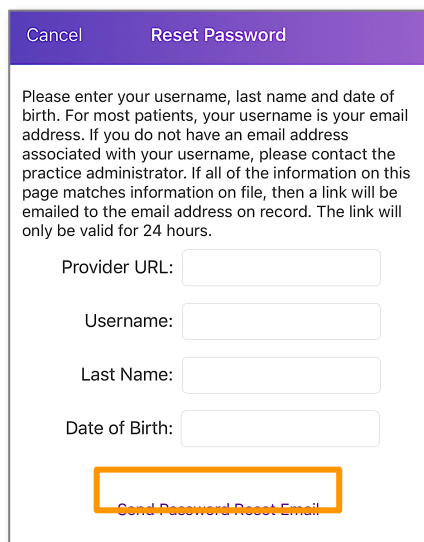
**Note:** These instructions will only work successfully if your Patient Portal account is already created, and the information entered is correct according to our records. If you have any trouble receiving your password reset link, please contact our office.

1. From the APPatient login screen, select **Forgot Password**.



2. Enter the requested information, then select **Send Password Request Email**.

# APPatient™ Application Instructions



Cancel Reset Password

Please enter your username, last name and date of birth. For most patients, your username is your email address. If you do not have an email address associated with your username, please contact the practice administrator. If all of the information on this page matches information on file, then a link will be emailed to the email address on record. The link will only be valid for 24 hours.

Provider URL:

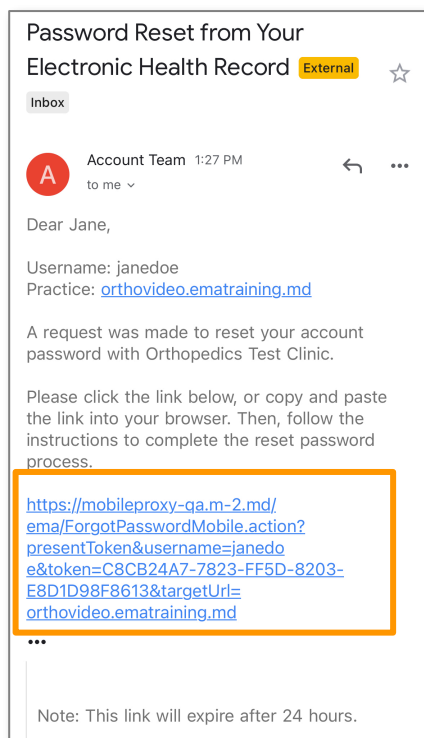
Username:

Last Name:

Date of Birth:

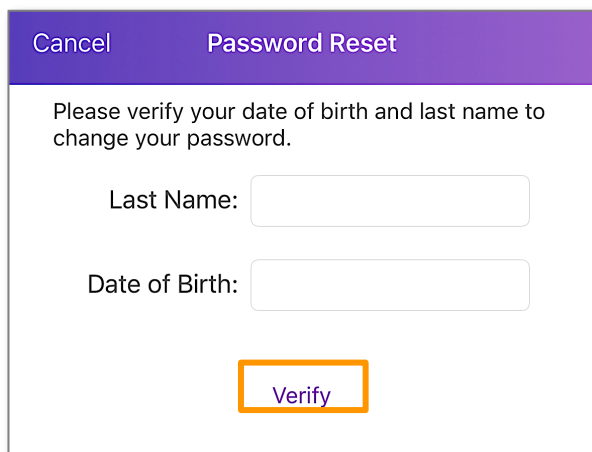
[Send Password Reset Email](#)

3. Open your email and look for the message with the subject *Password Reset from Your Electronic Health Record*. The email will include your *Username* and *Practice* information, as well as a link to reset your Password. Select the **link** to continue.



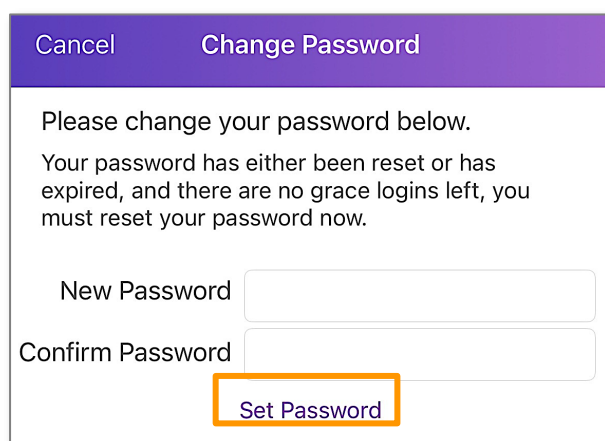
4. You will be prompted to enter your **Last Name** and **Date of Birth** to verify your identity. After the information is entered, select **Verify**.

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A screenshot of a mobile application screen titled "Password Reset". At the top left is a "Cancel" button. The main text reads: "Please verify your date of birth and last name to change your password." Below this are two input fields: "Last Name:" and "Date of Birth:". At the bottom center is a button labeled "Verify", which is highlighted with an orange rectangular border.

5. If the information is verified successfully, you will be prompted to enter your new password. Select **Set Password**.



A screenshot of a mobile application screen titled "Change Password". At the top left is a "Cancel" button. The main text reads: "Please change your password below. Your password has either been reset or has expired, and there are no grace logins left, you must reset your password now." Below this are two input fields: "New Password" and "Confirm Password". At the bottom center is a button labeled "Set Password", which is highlighted with an orange rectangular border.

## Prepare for Your Visit

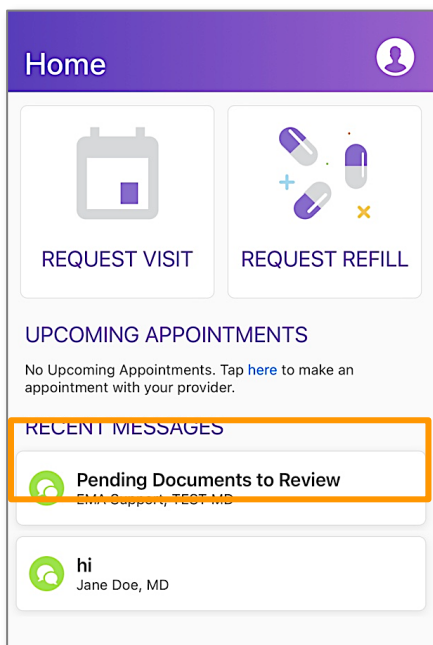
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### Forms on APPatient

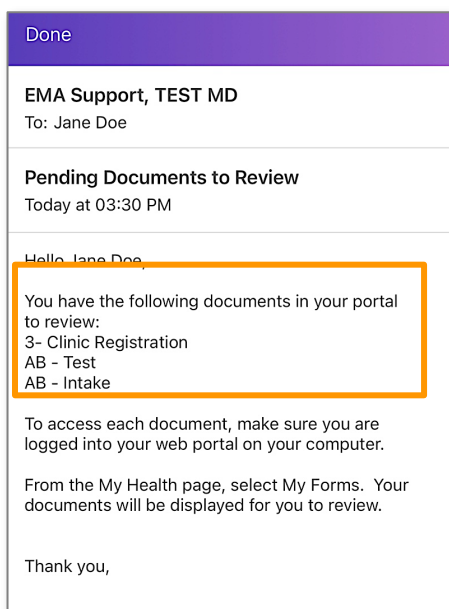
Once you have activated your account, APPatient will notify you of any Pending Documents to Review. To complete the documents, you will need to be logged into your web portal on your computer.

1. When logged into APPatient, you will be navigated to the Home Screen. Below Recent Messages, select **Pending Documents to Review**.

# APPatient™ Application Instructions



2. The message will show you the documents that need to be reviewed and completed on your web portal.



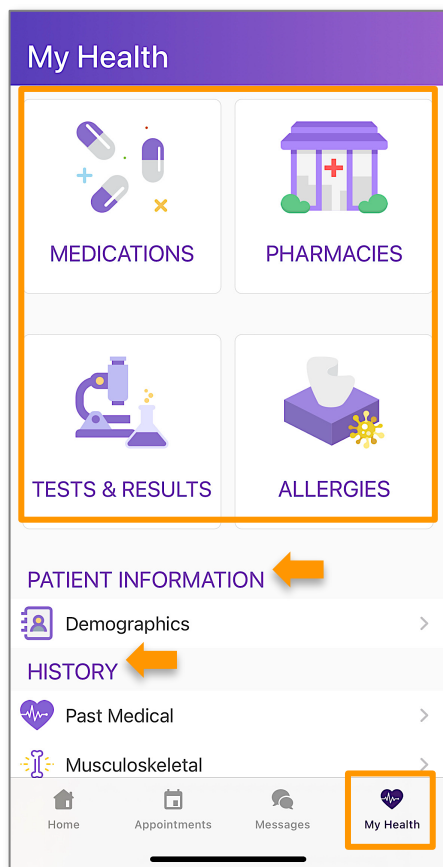
3. Please refer to the Patient Portal Manual for more details on completing forms on the computer.

## Add or Update Medical Information

In this section, you will learn how you can update your medical history and verify your patient information.

# APPatient™ Application Instructions

1. Once logged in to APPatient, select **My Health** and navigate through the sections to update and/or view your *Medications*, *Pharmacies*, *Tests & Results*, *Allergies*, *Patient Information*, and *History*.



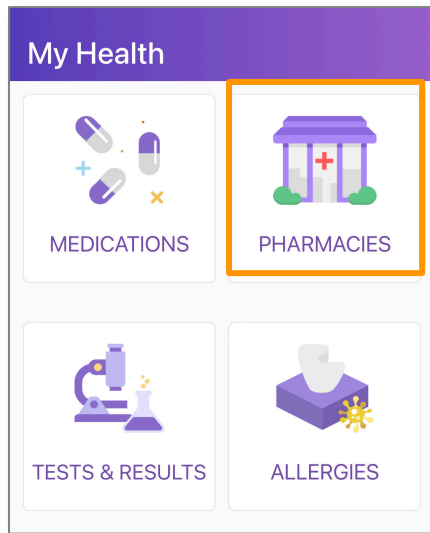
- **Medications** - Add or edit your medications list.
- **Pharmacies** - Add or edit pharmacies. See below for additional instructions.
- **Tests & Results** - View any result that your medical provider has posted. See below for additional instructions.
- **Allergies** - Add or edit your allergies.
- **Patient Information**- Update basic contact and demographics.
- **History** - Add or update Past Medical History, Specialty-Specific History, Social History, and Family History.

## Add Your Preferred Pharmacy

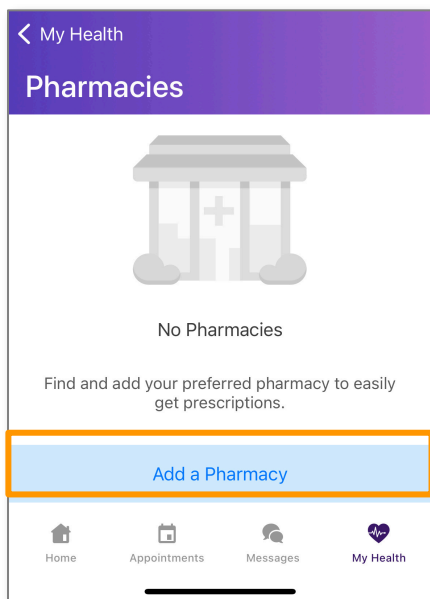
In this section, you will learn how to add your preferred pharmacy to your patient chart. Adding your pharmacy will assist our office with sending electronic prescriptions and medication refills.

1. From the *My Health* section of the portal, select **Pharmacies**.

# APPatient™ Application Instructions



## 2. Select **Add a Pharmacy**.



## 3. There are two options to enter your pharmacy information, *Add In-Store Pickup*, and *Add Mail Order*.

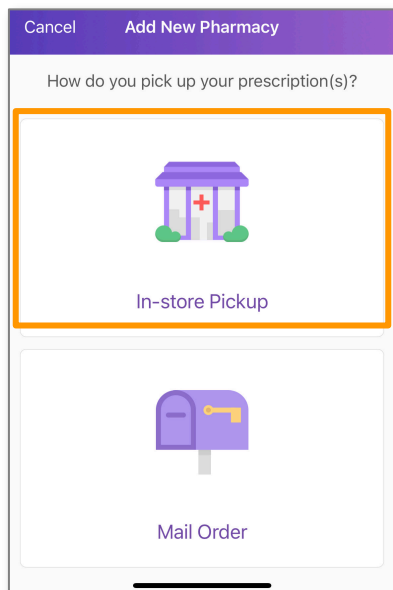
- **Add In-Store Pickup** – Allows you to search for registered pharmacies that can receive electronic prescription requests.



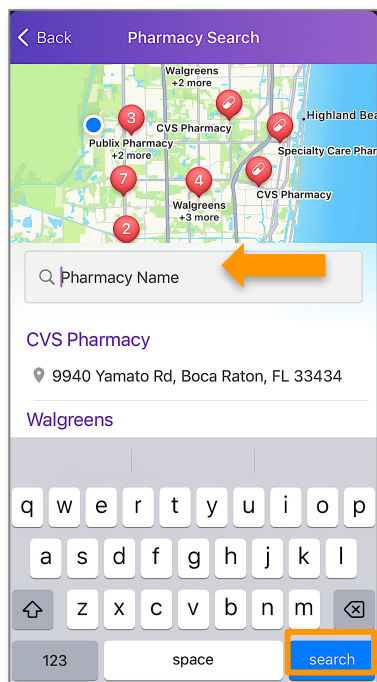
# APPatient™ Application Instructions

- **Add Mail Order** – Allows you to search for registered pharmacies that can receive and mail electronic prescription requests.

## 4. Select **In-Store Pickup**.



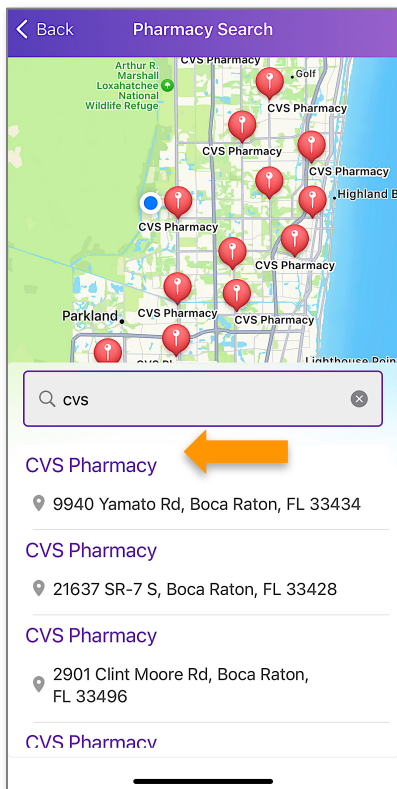
## 5. In the search bar, type in your preferred *Pharmacy Name*. Then, select **Search**.



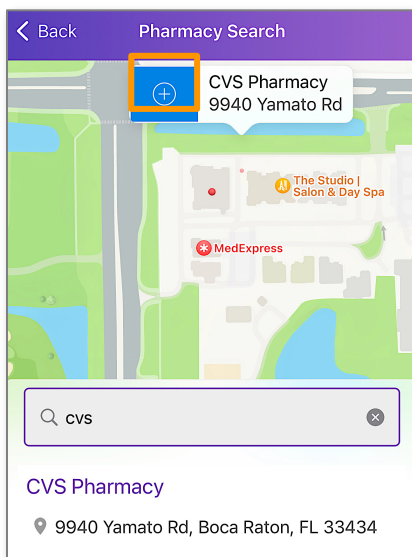
**Note:** The search will filter pharmacies based on the address you have saved in your demographics.

6. Locate the pharmacy in the list of results by verifying the name and address. Tap the pharmacy of your choice.

# APPatient™ Application Instructions



7. Select the **Add Icon** to add the pharmacy.

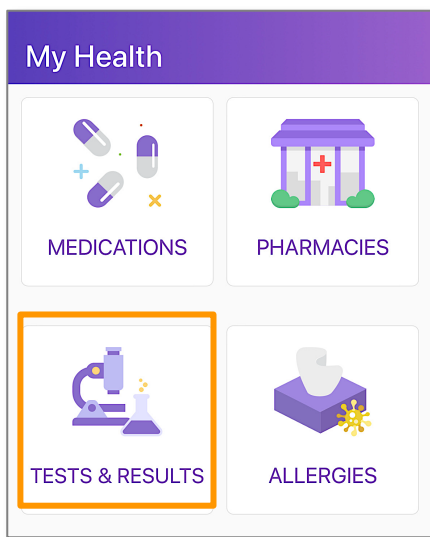


## View Your Tests & Results

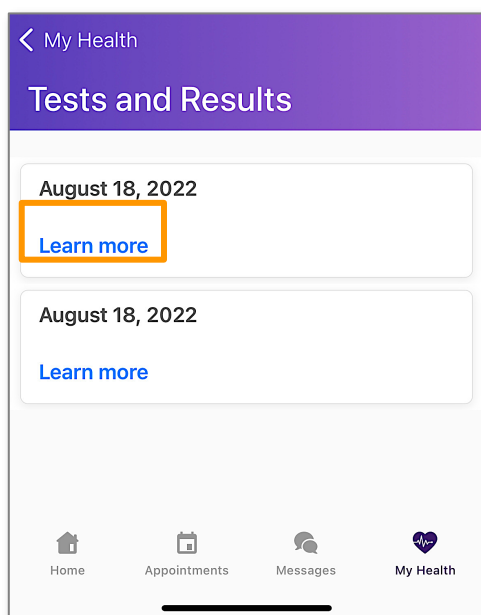
In this section, you will learn how to view the tests and results that your medical provider has posted.

# APPatient™ Application Instructions

1. From the *My Health* section, select **Tests & Results**.

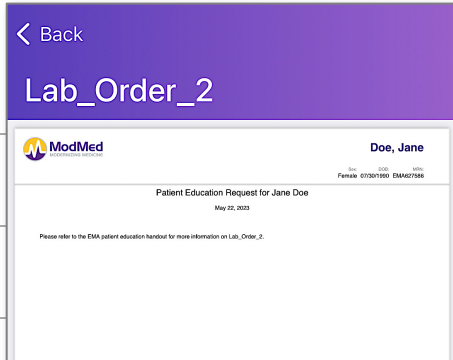


2. Select **Learn More** to view the tests and/ or results that have been posted by your medical provider.



3. Review your tests and/ or results.

# APPatient™ Application Instructions

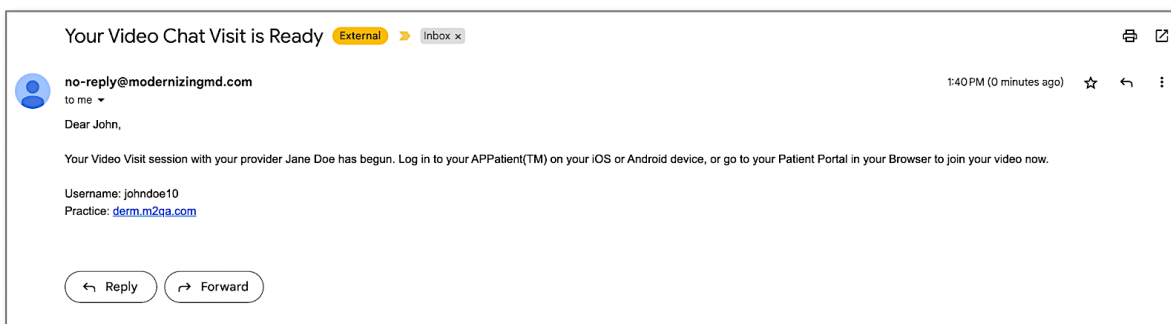


## Appointments

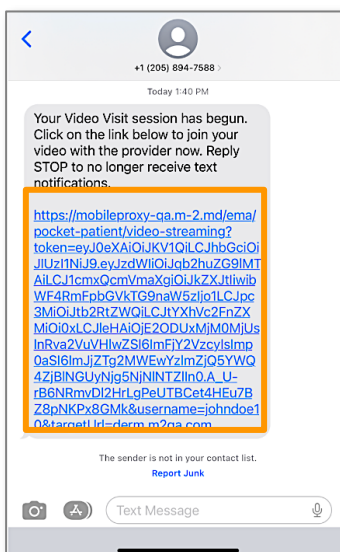
### Telehealth Video Visit

After scheduling your video visit appointment with your healthcare provider, follow these steps to ensure your call is successful.

1. At the time of your appointment, you will receive an email reminding you that your video chat visit is ready.



2. You will also receive a text message to with a link to join the video visit. Select the **link**.

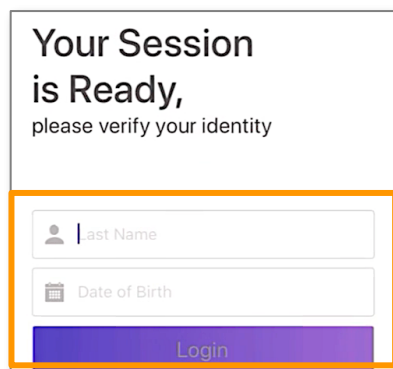


**Note:**

The video visit link is valid for 10 minutes from the time it is launched by the provider. If you do not join within the 10-minute timeframe, the video will need to be launched again by the provider.

# APPatient™ Application Instructions

3. Your Session is Ready. Enter in your **Last Name** and **Date of Birth**. Then, select **Login**.



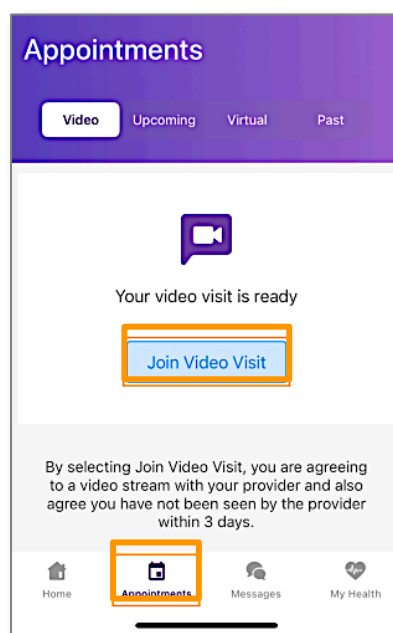
Your Session  
is Ready,  
please verify your identity

Last Name

Date of Birth

Login

4. Read the Terms of Service. When finished, select **Agree**.
5. Select **Join Video Visit**. When prompted, allow access to your camera and microphone.



Appointments

Video Upcoming Virtual Past

Your video visit is ready

Join Video Visit

By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days.

Home Appointments Messages My Health

6. Read the Telemedicine Consent. Then, select **Agree**.
7. When the video visit begins, you can interact with your provider.

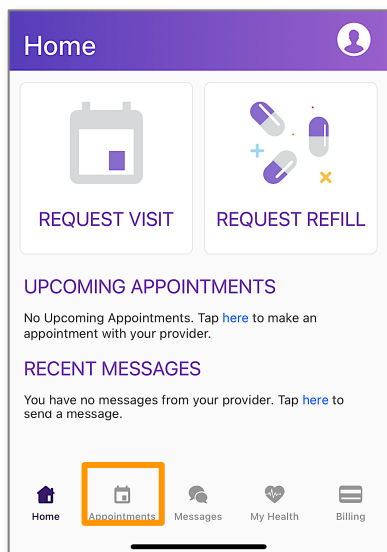
# APPatient™ Application Instructions



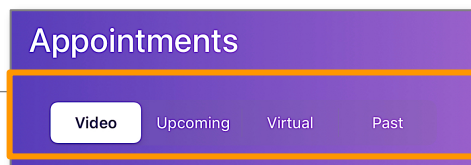
**Note:** During your call, you can switch between your front and back camera. You can also use your phone's flashlight. If you get disconnected, simply log back into the app and rejoin the call.

## View Video, Upcoming, Virtual, and Past Visits

1. From the Home Screen, select **Appointments**.



2. Tap into the section you want to view.



View

## Access Your Medical Records

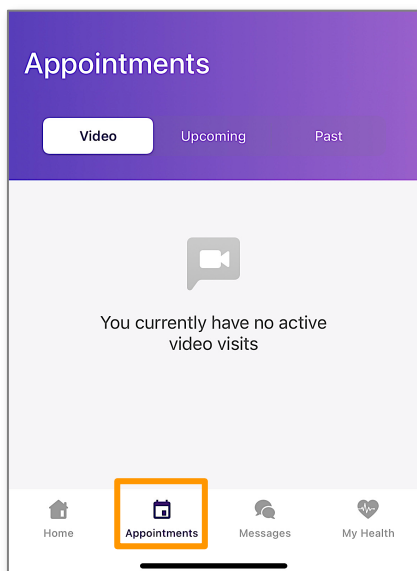
### and Share Your Medical Records

APPatient allows you to access your medical records, including

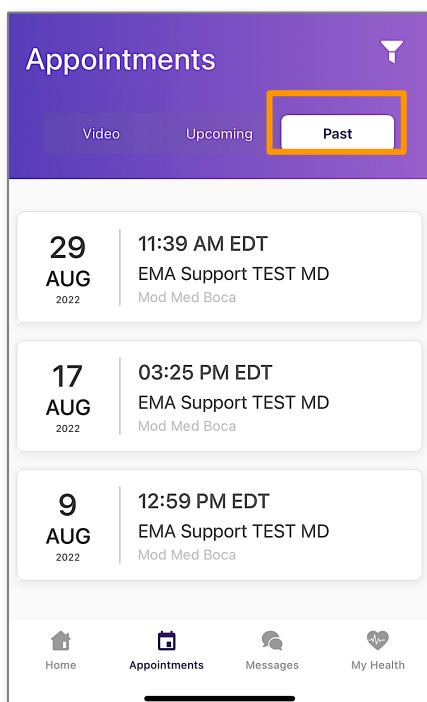
# APPatient™ Application Instructions

completed visit documentation from your doctor or other qualified healthcare provider. The following instructions will guide you through how to locate these records within the App.

1. Once logged in to APPatient, select **Appointments** from the main navigation bar.

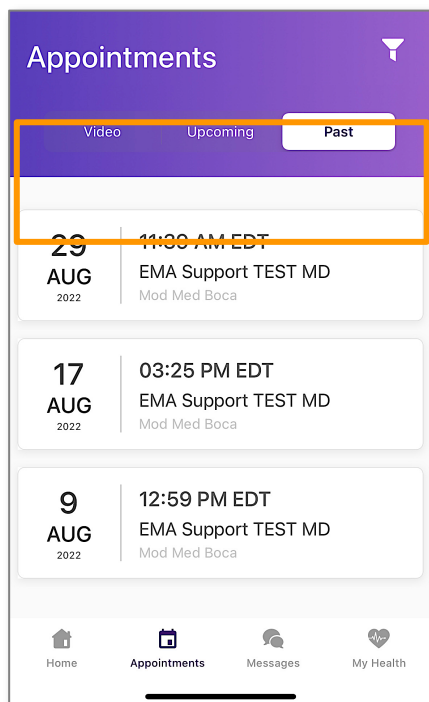


2. To view past visits, select **Past**.

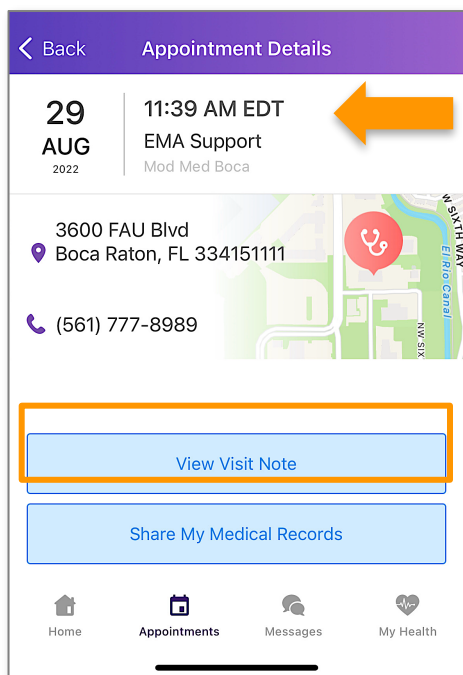


3. Tap the visit you would like to view.

# APPatient™ Application Instructions



4. You can view your Appointment Details here. To open the visit note, select **View Visit Note**.



5. Here, you can view your Visit Note. To return to the Appointment Details, select **Cancel**.



# APPatient™ Application Instructions

Cancel

Visit Note

Doe, Jane

Visit Note - August 29, 2022

Date: 08/29/2022  
 Form: 07/20/1908 EM642758B

Allergies

2019-08-29  
 Penicillin, shellfish

Medications

2019-08-29  
 Pain: Percocet 10/625 tablets qid  
 2019-08-29  
 2019-08-29

Medical History

2019-08-29  
 2019-08-29

Musculoskeletal History

2019-08-29  
 2019-08-29  
 Left and Right

Musculoskeletal Family History

2019-08-29  
 2019-08-29

Musculoskeletal Pediatric History

2019-08-29  
 2019-08-29

Interventional Pain

2019-08-29  
 2019-08-29

Musculoskeletal Surgery

2019-08-29  
 2019-08-29

Surgical History

2019-08-29  
 2019-08-29

Family History

2019-08-29  
 2019-08-29  
 Family history of osteoporosis, history of osteoporosis

Social History

2019-08-29  
 2019-08-29  
 2019-08-29

Social History

2019-08-29  
 2019-08-29  
 2019-08-29

Social History

2019-08-29  
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 2019-08-29

Social History

2019-08-29  
 2019-08-29  
 2019-08-29

Social History

2019-08-29  
 2019-08-29  
 2019-08-29

Exam:

Knee

Right Knee ROM: greatly intact

Skin

Right Knee: skin intact, no rashes or lesions.

Inspection

Right Knee: Normal alignment, no deformity, no tenderness, no warmth, no masses

Palpation

Right Quadriceps: Strength: 5/5, normal muscle tone.

Range of Motion

Right Quadriceps: Strength: 5/5, normal muscle tone.

Stability

Right Knee: Stable

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

Special

Right Knee: Normal

6. From Appointment Details, you have the options to view, share, or download your medical records. Select **Share My Medical Records**.

< Back

Appointment Details

29  
AUG  
2022

11:39 AM EDT  
EMA Support  
Mod Med Boca

3600 FAU Blvd  
Boca Raton, FL 334151111

(561) 777-8989

View Visit Note

Share My Medical Records

Home

Appointments

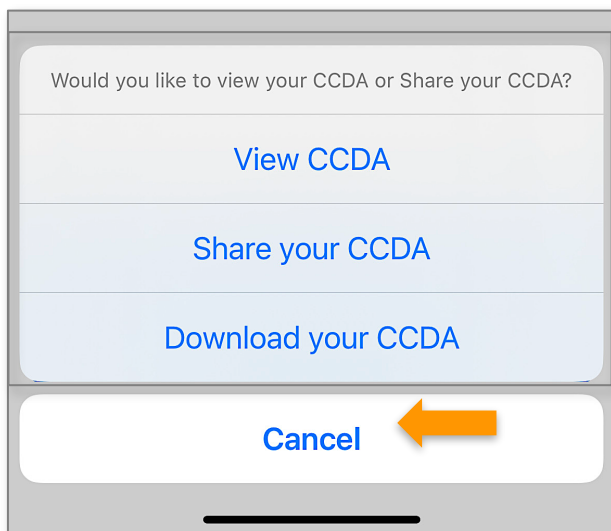
Messages

My Health

7. A pop-up will appear asking if you would like to view your CCDA or Share your CCDA. Select the option you need. To

escape, tap **cancel**.

# APPatient™ Application Instructions



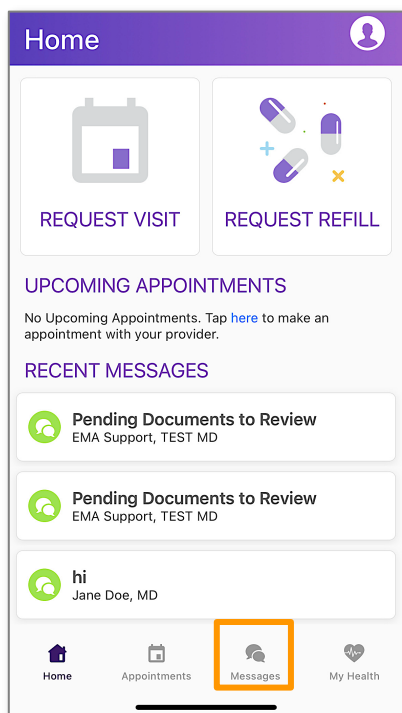
## Communicate with Our Office

### Send a Message to Our Office

APPatient provides a self-contained method of communicating with our office using secure messaging protocols.

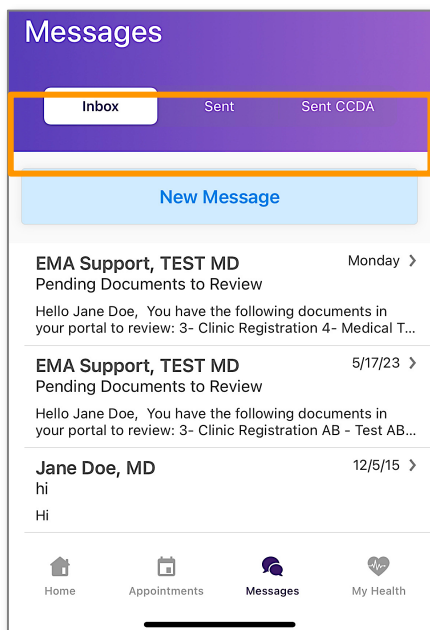
**Note:** If you are experiencing a medical emergency or need immediate assistance, please call 911.

1. Once logged in to APPatient, select **Messages** from the main navigation bar.

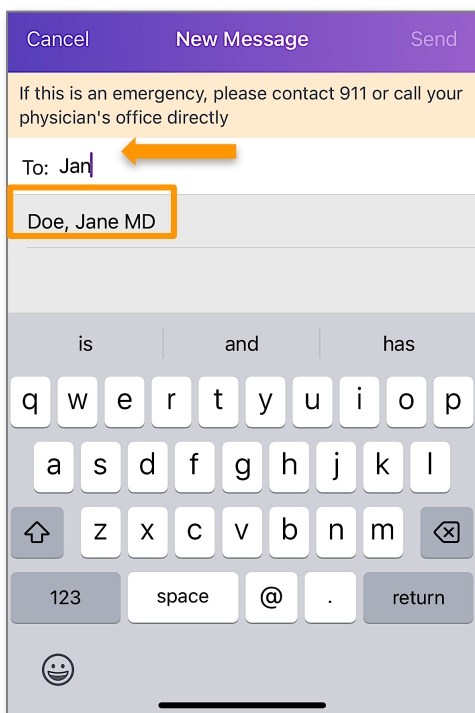


2. Select **New Message**.

# APPatient™ Application Instructions



3. Enter the recipient into the *To* field.

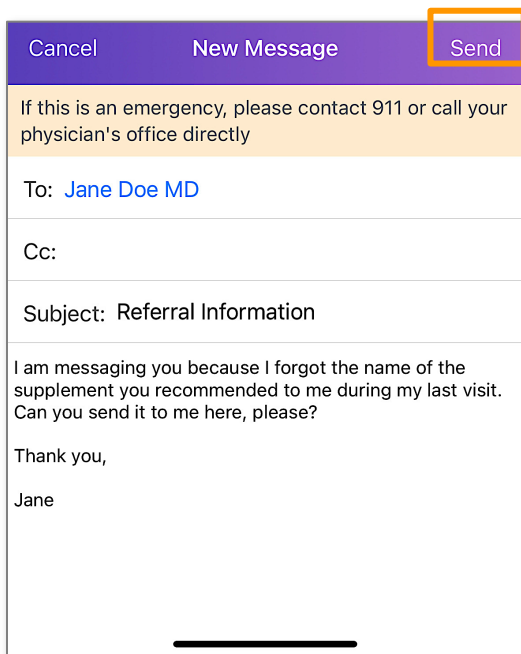


**Tip:** If you start typing the first few letters of the recipient's name, it will narrow the list and allow you to find them more quickly and easily.

4. Enter the subject of the message into the Subject field.
5. Enter your message into the Message field.

# APPatient™ Application Instructions

- When you are ready to send your message, select **Send**.

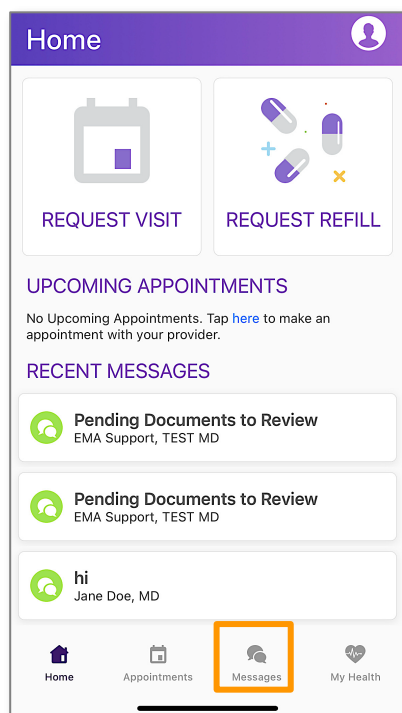


The screenshot shows the 'New Message' screen in the APPatient app. At the top, there is a purple header bar with three buttons: 'Cancel', 'New Message', and 'Send'. The 'Send' button is highlighted with an orange box. Below the header, there is a yellow warning bar that reads: 'If this is an emergency, please contact 911 or call your physician's office directly'. Below the warning bar, there are three input fields: 'To: Jane Doe MD', 'Cc:', and 'Subject: Referral Information'. Below the input fields, there is a text area containing the message: 'I am messaging you because I forgot the name of the supplement you recommended to me during my last visit. Can you send it to me here, please?'. Below the text area, there is a 'Thank you,' and the name 'Jane'.

## Read and Reply to Messages

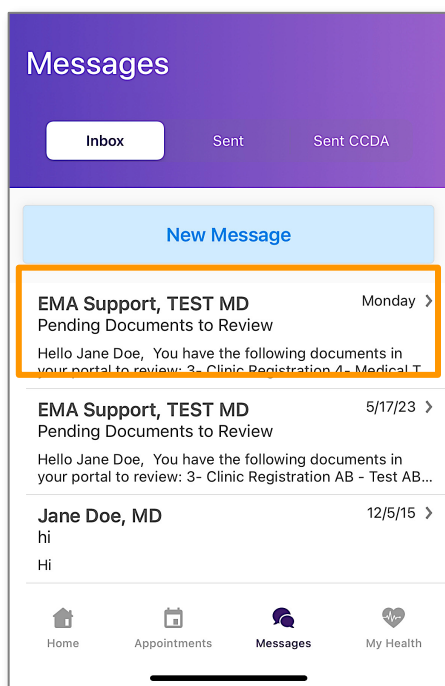
Our office may send messages to you through the App. These messages could include documents; such as test results, or just a general message regarding your care. Follow these steps to view and/or reply to a message.

- Log in to the APPatient and select **Messages** from the main navigation bar.

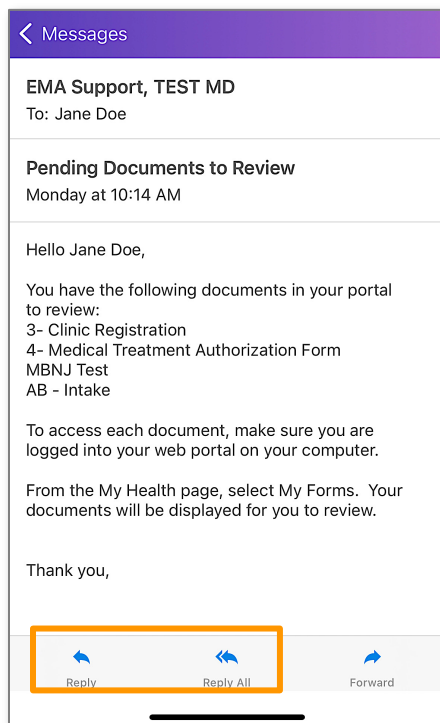


- Tap on the message you want to open.

# APPatient™ Application Instructions

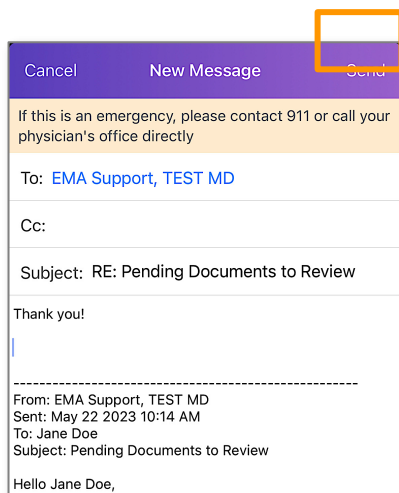


3. To reply to a message, select **Reply** or **Reply All**.



4. Enter your response into the *Message* field, then select **Send**.

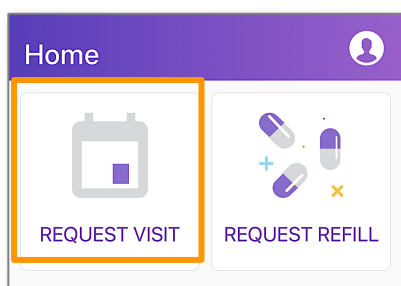
# APPatient™ Application Instructions



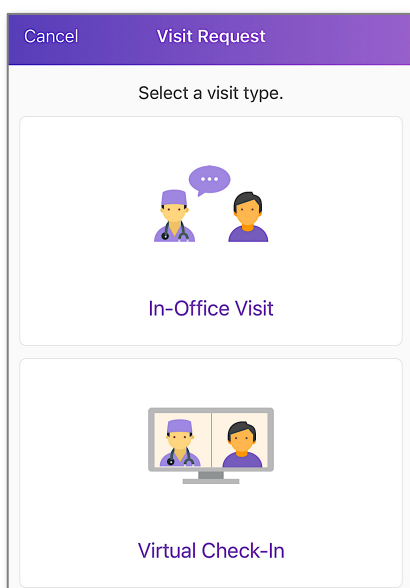
## Request Visit and Request Refill

APPatient provides a self-contained method of communicating with our office using secure messaging protocols.

1. From the Home Screen, select **REQUEST VISIT**.



2. To request a visit, select a **visit type**.



# APPatient™ Application Instructions

3. Complete steps 1-4. When finished, select **SEND**.

Cancel Visit Request

STEP 1 OF 4

What is the reason for your visit?

0/250

• • • • NEXT

Cancel Visit Request

STEP 2 OF 4

Which provider would you like to see?

Search for a provider

☒ Jane Doe

☐ John Doe

PREVIOUS • • • • NEXT

Cancel Visit Request

STEP 3 OF 4

Which days work best for you?

Any Weekday

Monday

Tuesday

Wednesday

Thursday

Friday

PREVIOUS • • • • NEXT

Cancel Visit Request

STEP 4 OF 4

Which times work best for you?

Anytime

Morning

Afternoon

Evening

PREVIOUS • • • • SEND

4. To request a refill, select **REQUEST REFILL**.

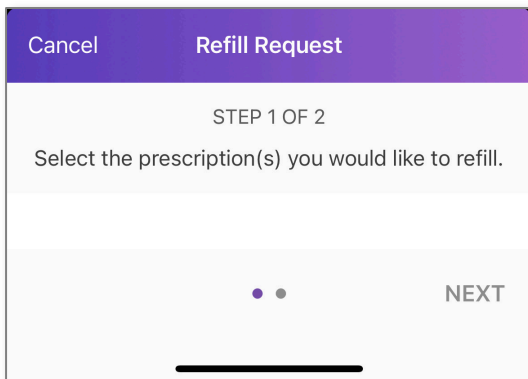
Home

REQUEST VISIT

REQUEST REFILL

# APPatient™ Application Instructions

5. Complete the steps. When finished, tap **SEND**.



The screenshot shows a mobile application interface for a 'Refill Request'. At the top, there is a purple header bar with the text 'Cancel' on the left and 'Refill Request' in the center. Below the header, the text 'STEP 1 OF 2' is displayed. Underneath, it says 'Select the prescription(s) you would like to refill.' There is a large, empty rectangular area for selection. At the bottom of the screen, there are two dots indicating progress, with the first dot being filled. To the right of the dots is a 'NEXT' button. A black horizontal line is visible at the very bottom of the screen, likely representing the home indicator bar on an iPhone.



The screenshot shows a bottom navigation bar with a light gray background. On the left, the word 'PREVIOUS' is written in purple. In the center, there are four dots, with the fourth dot from the left being filled. On the right, there is a button labeled 'SEND' which is highlighted with an orange rectangular border.



# APPatient™ Application Instructions

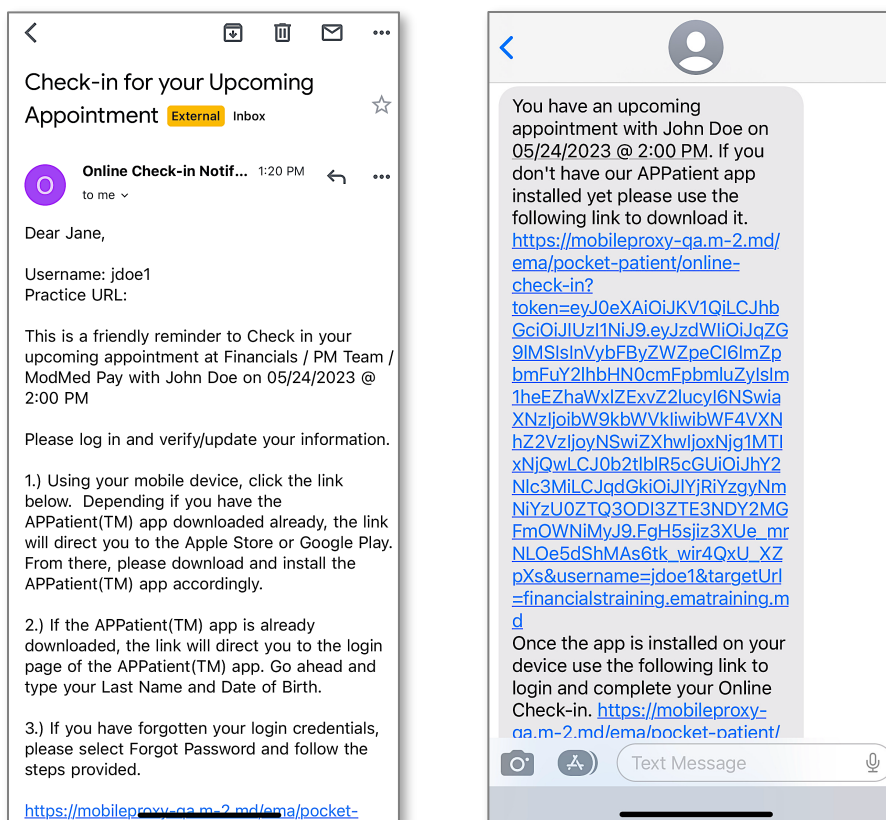
**This section may not be available to all locations.**

## Complete Mobile Check-In

### Start Mobile Check-In

In this section, you will learn how to initiate the check-in process through APPatient.

1. You will receive an email and a text message with a link that will navigate you to APPatient on your mobile device. Select the **link** to start your mobile check-in.



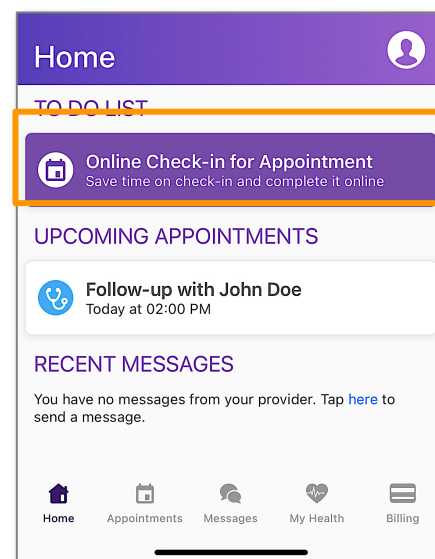
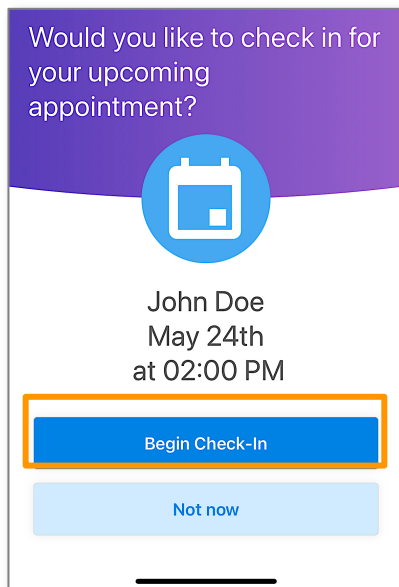
**Note:** If you do not have the APPatient app downloaded, the link will direct you to the Apple Store or Google Play. If the APPatient app is already downloaded, the link will direct you to the login page.

2. Enter your **Last Name** and **Date of Birth**, then select **Login**.

The image shows a screenshot of a mobile application interface for 'Online Check-in, please verify your identity'. The form has two input fields: 'Last Name' and 'Date of Birth', each with a grey arrow pointing to the right. Below these fields is a large orange 'Login' button. At the bottom of the form, there is a link that says 'Login with Username | Need Help?'. The form is set against a light grey background with a white border.

# APPatient™ Application Instructions

3. A pop-up will open asking if you would like to check in for your upcoming appointment. Select **Begin Check-In** to initiate the process.



**Note:** If you select **Not now**, you can initiate the process later by tapping **Online Check-in for Appointment** from the Home Screen.

## Verify Information

In this section, you will learn how to verify your demographic and insurance information.

1. Verify your demographic information. If the information is correct, select **Yes**. If you need to make changes, select **No**, edit your information, and then select **Save**. To continue to the next step, select **Next**.

A mobile app screen titled 'Verify Information'. It has a purple header with 'Cancel' and 'Before we get started, let's verify your information'. The form includes: First Name (Jane), Last Name (Doe), Date of Birth (07/30/1990), Address Line 1 (1234 Main St), Address Line 2, City (Somewhere), State (Florida), Zip Code (33333), and Country. At the bottom, it asks 'Is the information correct?' with 'Yes' and 'No' buttons. The 'Yes' button is selected. There are 'CANCEL' and 'NEXT' buttons at the very bottom.A mobile app screen titled 'Verify Information'. It has a purple header with 'Cancel' and 'Please update your information'. The form includes: First Name (John), Last Name (Doe), Date of Birth (07/30/1990), Address Line 1 (1234 Main St), Address Line 2, City (Somewhere), State (Florida), Zip Code (33333), and Country. At the bottom, there is a 'Save' button. There are 'CANCEL' and 'NEXT' buttons at the very bottom.

# APPatient™ Application Instructions



2. Next, you will verify your insurance information. If the information is correct, select **Yes**. If the information is incorrect, select **NO**. After completing the check-in, please notify our practice to update your insurance information. To continue, tap **Next!**

A screenshot of a mobile app screen for insurance verification. The top section has a purple header with the text "Cancel" and "Now let's verify your insurance information". Below this is a white box titled "Aetna Better Health of Florida" containing a table with insurance details: Policy (111122222), Group (None Specified), Policy Holder (None Specified), and Policy Holder Contact (None Specified). Below the table, it asks "Is this insurance information correct?" with "Yes" and "No" buttons. The "Yes" button is highlighted with an orange box. At the bottom, there are "BACK" and "NEXT" buttons with a series of four dots in between; the third dot is filled, and an orange arrow points to the "NEXT" button.

Policy	Group
111122222	None Specified
Policy Holder	Policy Holder Contact
None Specified	None Specified

Is this insurance information correct?

Yes No

BACK ... NEXT

3. On the consent screen, you can sign the waivers that have been designated by our practice. Select **Sign** next to the corresponding waiver that you want to sign.

A screenshot of a mobile app screen for signing consents. The top section has a purple header with the text "Cancel" and "Please sign the following consents". Below this is a white box titled "HIPAA" with the status "Status: Not signed" and a "Sign" button highlighted with an orange box. At the bottom, there are "BACK" and "NEXT" buttons with a series of four dots in between; the second dot is filled.

Cancel

Please sign the following consents

**HIPAA**  
Status: Not signed

Sign

BACK ... NEXT

# APPatient™ Application Instructions

- Review the waiver. Then, select **Sign**.

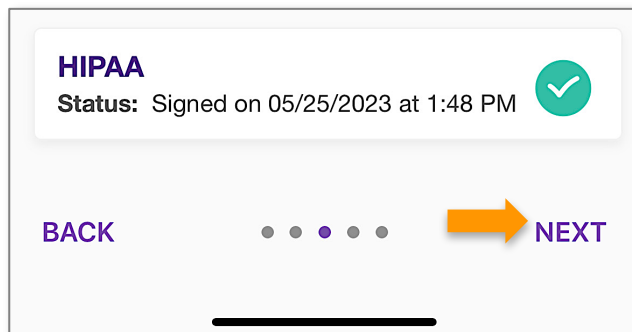
The screenshot shows a mobile application interface for a 'Patient Waiver Form'. At the top, there is a purple header bar with 'Back' and 'Waiver' options. Below the header, the patient's name 'Doe, John' is displayed. The form includes a date '05/25/2023' and a section titled 'PATIENT INFORMATION' with fields for Name, Date of Birth, Sex, and Medical Record Number. Below this, there is a section for 'HIPAA' with a signature line. At the bottom, there are two buttons: 'Decline' and 'Sign'. The 'Sign' button is highlighted with an orange border.

- Use your finger or a stylus to sign the form. When you are finished signing, select **Done Signing**.

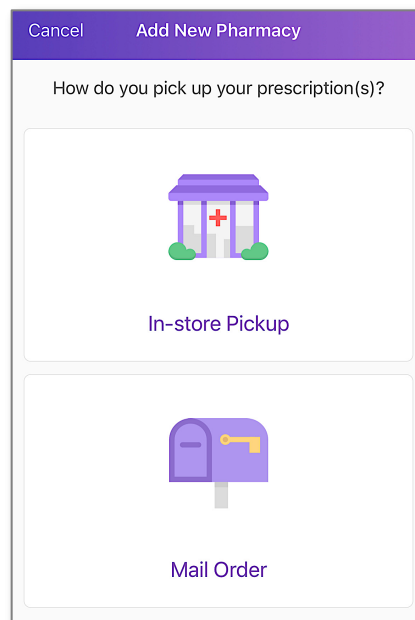
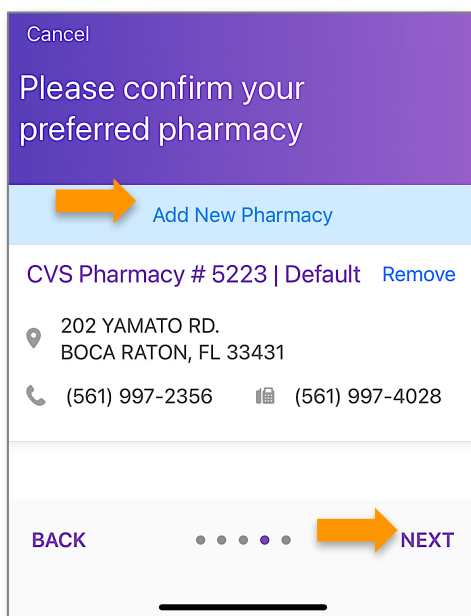
The screenshot shows a mobile application interface for the 'Signature' screen. At the top, there is a purple header bar with a back arrow and 'Waiver' and 'Signature' options. Below the header, the text 'Please sign the area below with your finger.' is displayed. A handwritten signature 'John Doe' is shown. Below the signature, there is a line with an 'X' and the text 'I, Patient / Agent / Guardian, agree to the terms and conditions outlined in the waiver form.' At the bottom, there are two buttons: 'Clear Signature' and 'Done Signing'. The 'Done Signing' button is highlighted with an orange border.

# APPatient™ Application Instructions

6. A confirmation of the signed waiver will display. To continue, tap **Next!**



7. Now, you can confirm your preferred pharmacy. If you need to add a pharmacy, select **Add New Pharmacy**. When finished, tap **Next**.



**Note:** Selecting *In-Store Pickup* prompts the APPatient app to display a map based on the patient's home address. The patient can manipulate the map to search all pharmacies in their area. Selecting *Mail Order* allows patients to search by name to pick from a list of Surescripts pharmacies.

## Make Copay Payment

In this section, you will learn how to make a payment for your copay through the APPatient app.

1. To make a copay payment towards your visit, select **Pay with a Credit Card**.


# APPatient™ Application Instructions

Cancel

Please make a payment for your visit

Today's Copay Amount

**\$50.00**



Pay with a Credit Card

You can always pay later by contacting the practice

BACK • • • • PAY LATER

2. Input your credit card information in the required fields. Tap **Pay**.

Cancel Payment Information

Card number

4111 1111 1111 1111

Expiry date CVC / CVV

03 / 30 ✓ 111 ✓

Name on card

J Doe


Pay \$50.00

3. You will be directed to a confirmation screen. To continue, tap **Next**.

Cancel

Please make a payment for your visit

Thank you for your payment



BACK • • • • NEXT

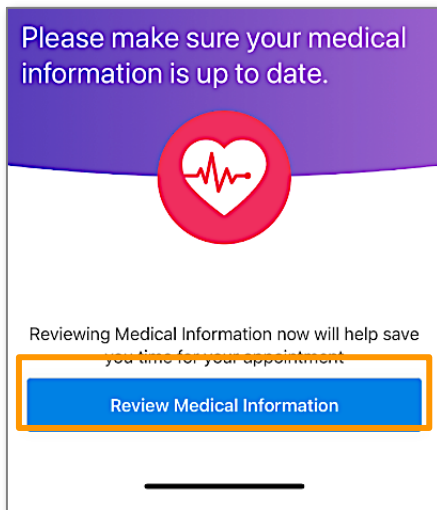
# APPatient™ Application Instructions



## Update Medical Information

In this section, you will learn how to update your medical information.

1. Select **Review Medical Information**.



2. To update your medical information, tap **Update** in each section. When finished, select **Save Progress**.

# APPatient™ Application Instructions

In this

**Patient Summary**

**Past Medical** UPDATE  
Please update your Past Medical History

**Skin Disease** UPDATE  
Please update your Skin Disease History

**Medications** UPDATE  
Please update your Medications

**Allergies** UPDATE  
Please update your Allergies

**Social** UPDATE

**What brings you in?**

If this is an emergency or life-threatening medical condition call 911. Your provider may not review the information you provide until you are seen at your appointment.

Provide more details on your upcoming appointment

**Continue**

**Not now**

## Chief Complaint

section, you will learn how to enter your chief complaint.

1. What brings you in for your appointment? To provide details on your upcoming appointment, select **Continue**.

2. Search for or select the main reason for your visit. Then, select **NEXT**.

Cancel

**Please select the main reason for this visit**

Search

- ☐ Abnormal Prostate Exam
- ☐ Abnormal Prostate Imaging
- ☒ Acne
- ☐ Adrenal Mass
- ☐ Allergy problem
- ☐ Asthma follow-up
- ☐ AUA Symptom Score
- ☐ Back Evaluation

**NEXT**



# APPatient™ Application Instructions



3. If you want to provide more information, answer the additional questions in the boxes. To move on, tap **SKIP**.

4. If necessary, you can share additional comments at the end. Please use complete sentences. When finished, select **SAVE**.

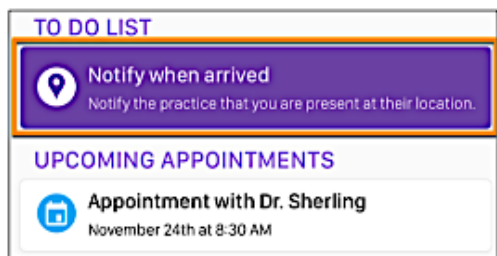
5. Thank you for checking in! Select **OK**.

# APPatient™ Application Instructions

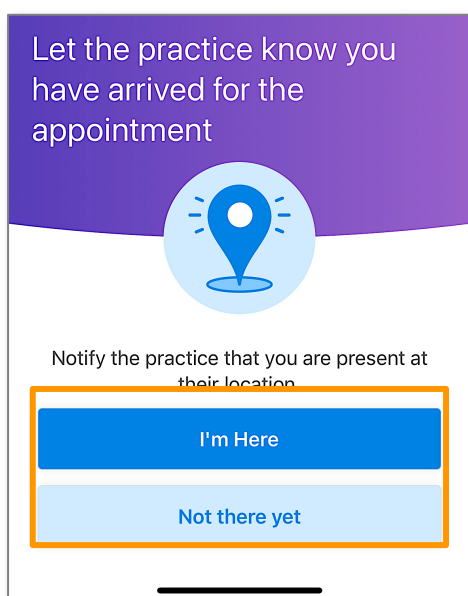
## Notify of Arrival

In this section, you will learn how to notify our practice that you have arrived through the APPatient app.

1. From the Home Screen, select **Notify when arrived**.

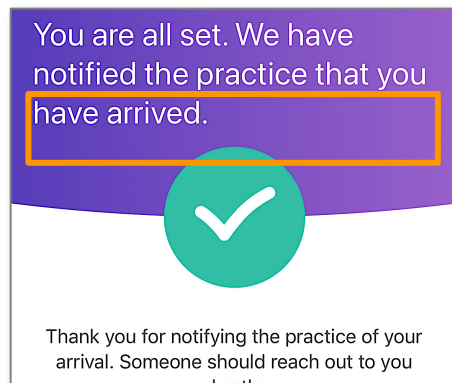


2. When you are ready, select **I'm Here!** If you select **Not there yet**, APPatient will redirect you to the Home Screen.



3. A confirmation screen will display. Select **OK**.

# APPatient™ Application Instructions



4. You will receive a text message from our practice notifying you when we are ready to see you.

